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AberdeenAtHome.com

Concierge-Level Home Care  
Since 2001

12/16/20

Dear Aberdeen Clients and Families,

Enclosed is a statement prepared by three of the leading Home Care Regulatory bodies in Massachusetts, The Home Care Aide Council, Mass. Home Care, and the Home Care Alliance of Massachusetts, of which I am a board member.

The message of the document is to encourage safety of all members of the home care team, the client, family, and caregiver.

This document is being circulated across the state to all clients and patients receiving home care. In the upcoming weeks, maintaining vigilant mask use and social distancing, including limitation of unmasked visitors, is critical in prevention of more viral spread.

If you have any questions about the contents of the enclosed document, please call Aberdeen and we would be happy to discuss it with you.

Thank you for partnering with Aberdeen in our efforts to keep you, your loved ones, and our caregiving team safe and healthy.

Very truly yours,

Joanne MacInnis RN, CDP  
CEO / President

Enclosure

## Please...for your safety and theirs... **Wear a mask during home visits!**

We urgently request that all recipients of home care services, and **any family members present while services are delivered**, wear masks and/or other recommended personal protective equipment **while the home care worker is in the home**. The following practices will keep both you and our hard-working and vulnerable home care workers safer, and will allow the greatest level of safe service to the greatest number of clients.

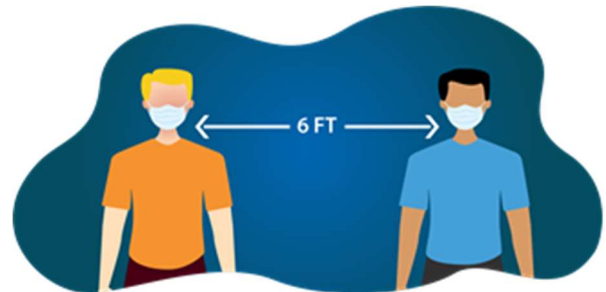


### **Please wear a mask**

Wearing masks has been proven to be highly effective in reducing the spread of COVID-19. Don't have a mask? Call the agency ahead of time and they will bring one for you.

### **Practice social distancing**

Please remember to stay a safe distance (at least 6 feet) from workers while they are not providing hands-on care.



### **We appreciate your help!**

Home care workers are authorized to leave the home if they believe the environment is unsafe. You can help keep the environment safe by wearing a mask! Failure on the part of clients and families to use masks may impact future care.

### **Keep us informed**

If you or anyone in your household tests positive for the COVID-19 virus, please call your agency! Your caregivers can take extra precautions to provide the care you need safely!

The Home Care Alliance of Massachusetts, the Home Care Aide Council, and Mass Home Care are the three leading advocates for safe, affordable, and accessible home care services in Massachusetts.